



Aryavart Bank

A-2/46, Vijay Khand, Gomti Nagar

Lucknow-226010

Notice Inviting Online e-tender followed by e-
Reverse Auction

For

Rate contract for supply of Computers and its
peripherals

Mode of Submission – Online only at
[https://www.mstcecommerce.com/eprochom
e/aryabank](https://www.mstcecommerce.com/eprochome/aryabank)

Availability of Tender
From 12.09.2022

Last date of Submission of Tender-
03.10.2022



e-TENDER Notice for Rate Contract for Supply of Desktop Computers and its peripherals

Aryavart Bank intends to procure Desktop computers, Laptops, Passbook printer, Laser printer and flatbed scanners as per the mentioned specifications. Online tenders are invited from the reputed manufacturers/ companies / firms for supply and installation of the Desktop computers.

The "Request for Proposal" (RFP) for the project is available on bank's website under tender section which will direct to:- <https://www.mstcecommerce.com/eprochome/aryabank>

Vendors are required to register themselves online with www.mstcecommerce.com.

Bids made strictly as per provisions of the RFP document should be submitted online through e-tendering portal MSTC link: <https://www.mstcecommerce.com/eprochome/aryabank>

A. Disclaimer

- a) This Request for Proposal (RFP) is not an offer by the Aryavart Bank, but an invitation to receive response from eligible interested bidders for supply and installation of Computer Desktops. This document should be read in its entirety.
- b) Information provided in this RFP to the Bidders is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law.
- c) ARYAVART BANK, its employees and advisers make no representation or warranty and shall have no liability to any person including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way in this Selection Process.
- d) ARYAVART BANK also accepts no liability of any nature whether resulting from negligence or otherwise however caused arising from reliance of any Bidder upon the statements contained in this RFP.
- e) ARYAVART BANK may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this RFP.
- f) Every effort is being made to keep Aryavart Bank's Website up to date and running smoothly 24X7, However Aryavart Bank takes no responsibility, and will not be liable for, the website being temporarily unavailable due to any technical issues at any point of time. In that event Aryavart Bank will not be liable or responsible for any damages or expenses arising for any difficulty, or error, imperfection or inaccuracy with this website, it includes all associated service, or due to such unavailability of the website or any part thereof of any contents or any associated services.
- g) Aryavart Bank is in contract with MSTC a Mini Ratna company, who also make every possible effort to update their portal and run their site 24 X 7, however Aryavart Bank takes no responsibility, and will not be liable for, the website being temporarily unavailable due to any technical issues at any point of time. In that event Aryavart Bank will not be liable or responsible for any damages or expenses arising for any difficult, or error, imperfection or inaccuracy with this website, it includes all associated services, or due to such unavailability of the website or any part thereof any contents or any associates services.



- h) The issue of this RFP does not imply that Aryavart Bank is bound to select a Bidder or to appoint the selected Bidder, as the case may be, for the Desktop computer and Aryavart Bank reserves the right to reject all or any of the Proposals without assigning any reason whatsoever. No correspondence shall be entertained in this regard.
- i) The "Request for Proposal" (RFP) for the project is available on: bank's website which will direct to <https://www.mstcecommerce.com/eprochome/aryabank> Vendors are required to register themselves online with www.mstcecommerce.com (above link)

B. The proposed evaluation schedule is tabulated below. However, the bank, at its discretion can change the schedule without assigning any specific reason for the same.

Sr.	Event Description	Particulars
1	Category of Tender	Open
2	Mode of submission	Online/e-tender
2	Date of publishing of Tender Notice	12.09.2022, on Aryavart bank website. http://www.aryavart-rrb.com
4	Start Date of RFP document download from bank's website http://www.aryavart-rrb.com which will direct to https://www.mstcecommerce.com/eprochome/aryabank	12.09.2022
5	RFP related communication E-mails Ids	Ho.itcell@aryavartbank-rrb.com
5	Last date for receiving queries	20-09 -2022 up to 12:00 PM
6	Pre-bid meeting through virtual mode as well as physical mode	20-09 -2022 at 11:00 AM
7	Response to Pre-Bid queries	23-09 -2022
8	Issue of Addendum /Revised Tender document (If required)	23-09-2022
11	Last date & Time for submission of Bid /Bid due date	03-10-2022
12	Opening of Technical Bids	04-10-2022 at 03.30 PM at Bank's Head Office (subject to availability of Tender Committee members)
13	Information regarding Financial Evaluation of Bids	E-Financial Bid of the technically responsive bidders shall be opened at a later date. The Financial bid opening time & date shall be intimated to the technically qualified bidders
14	Announcement of L1 bidder	Will be notified
15	Reverse Auction	Will be notified after opening of financial bids
16	Letter of Award to the selected to L1 Bidder	Will be notified
17	Bid validity	6 months from the date of bid start date
18	Bank's Website	www.aryavart-rrb.com

- 1) No Bid or part of Bid shall be submitted vide E-mail or in any other form.
- 2) Bids received later than the prescribed date and time will not be considered for evaluation.
- 3) If the last day of submission of Bid is declared as a holiday by any circumstances beyond the control of Aryavart Bank, the next working day will be deemed to be the last day for submission of the Bid.



- 4) Further, in case Aryavart Bank does not function on the aforesaid date due to unforeseen circumstances or holiday, then the Bid will be opened on the on the next working day subject to availability of all the Technical Committee members; unless otherwise such change may be notified to all bidders.

C. Important Instructions for e-procurement

Bidders are requested to read the terms and conditions of this tender before submitting their online tender.

1	<p>Process of E-Tender:</p> <p>A) Registration: The process involves vendor's registration with MSTC e-procurement portal Only after registration, the vendor can submit his/their bids electronically. Electronic Bidding for submission of Technical Bid as well as Financial Bid will be done over the internet. The Vendor should possess Class III signing type digital certificate. Vendors are to make their own arrangement for bidding from a P.C. connected with Internet. MSTC is not responsible for making such arrangement. (Bids will not be recorded without Digital Signature).</p> <p>SPECIAL NOTE: THE TECHNICAL BID AND THE FINANCIAL BID HAS TO BE SUBMITTED ON-LINE AT https://www.mstcecommerce.com/eprochome/aryabank</p> <ol style="list-style-type: none"> 1) Vendors are required to register themselves online with: - https://www.mstcecommerce.com/eprochome/aryabank 2) Vendors will receive a system generated mail confirming their registration in their email which has been provided during filling the registration form. <p>In case of any clarification, please contact Bank/MSTC (before the expiry of scheduled time of the e- tender).</p> <p>Contact person (Bank): Chief Manager, Information Technology Department :8689874940 Senior Manager, Information Technology Department :8707356353</p> <p>Contact person (MSTC Ltd): Mr. Vijayant, Manager, 0522-4304843/9909080178</p> <p>B) System Requirement:</p> <ol style="list-style-type: none"> i) Windows 7 or above Operating System ii) IE-7 and above Internet browser. iii) Signing type digital signature iv) Latest updated JRE 8 (x86 Offline) software to be downloaded and installed in the system. <p>To disable "Protected Mode" for DSC to appear in The signer box following settings may be applied.</p>
2	<p>Tools => Internet Options => Security => Disable protected Mode If enabled- i.e., Remove the tick from the tick box mentioning "Enable Protected Mode".</p> <p>Other Settings:</p> <p>Tools => Internet Options => General => Click on Settings under "browsing history/ Delete Browsing History" => Temporary Internet Files => Activate "Every time I Visit the Webpage".</p> <p>To enable ALL active X controls and disable 'use pop up blocker' under Tools ^Internet Options^ custom level (Please run IE settings from the page www.mstcecommerce.com once)</p>
	<p>The Techno-commercial Price Bid have to be submitted online at:- https://www.mstcecommerce.com/eprochome/aryabank.Tenders will be opened electronically on specified date and time as given in the Tender.</p> <p>NO TENDERS/ BIDS THROUGH ANY OTHER MEDIUM WILL BE ACCEPTED BY THE BANK</p>



3	All entries in the tender should be entered in online Technical & Financial Formats without any ambiguity.
4	<p>Special Note towards Transaction fee:</p> <p>The vendors shall pay the transaction fee using "Transaction Fee Payment" Link under "My Menu" in the vendor login. The vendors have to select the particular tender from the event dropdown box. The vendor shall have the facility of making the payment either through NEFT or Online Payment. On selecting NEFT, the vendor shall generate a challan by filling up a form. The vendor shall remit the transaction fee amount as per the details printed on the challan without making change in the same. On selecting Online Payment, the vendor shall have the provision of making payment using its Credit/ Debit Card/ Net Banking. Once the payment gets credited to MSTC's designated bank account, the transaction fee shall be auto authorized and the vendor shall be receiving a system generated mail.</p> <p>Transaction fee is non-refundable.</p> <p>A vendor will not have the access to online e-tender without making the payment towards transaction fee.</p> <p>NOTE:</p> <p>Bidders are advised to remit the transaction fee well in advance before the closing time of the event so as to give themselves sufficient time to submit the bid.</p>
5	Information about tenders /corrigendum uploaded shall be sent by email only during the process till finalization of tender. Hence the vendors are required to ensure that their corporate email I.D. provided is valid and updated at the time of registration of vendor with MSTC. Vendors are also requested to ensure validity of their DSC (Digital Signature Certificate).
6	E-tender cannot be accessed after the due date and time mentioned in NIT.



7	<p>Bidding in e-tender:</p> <p>a) Vendor(s) need to submit necessary Transaction fees to be eligible to bid online in the e-tender. Applicable Transaction fees is non-refundable.</p> <p>b) The process involves Electronic Bidding for submission of Technical and Financial Bid.</p> <p>c) The vendor(s) who have submitted transaction fee can only submit their Technical Bid and Financial Bid through internet in MSTC website www.mstcecommerce.com ^ e-procurement ^PSU/Govt. depts.^ Login under Aryavart Bank ^My menu^ Auction Floor Manager^ live event ^Selection of the live event</p> <p>d) The vendor should allow running JAVA application. This exercise has to be done immediately after opening of Bid floor. Then they have to fill up Common terms/Financial specification and save the same. After that click on the Technical bid. If this application is not run then the vendor will not be able to save/submit his Technical bid.</p> <p>e) After filling the Technical Bid, vendor should click 'save' for recording their Technical bid. Once the same is done, the Financial Bid link becomes active and the same has to be filled up and then vendor should click on "save" to record their Financial bid. Then once both the Technical bid & Financial bid has been saved, the vendor can click on the "Final submission" button to register their bid.</p> <p>f) Vendors are instructed to use Attach Doc button to upload documents. Multiple documents can be uploaded.</p> <p>g) In all cases, vendor should use their own ID and Password along with Digital Signature at the time of submission of their bid.</p> <p>h) During the entire e-tender process, the vendors will remain completely anonymous to one another and also to everybody else.</p> <p>i) The e-tender floor shall remain open from the pre-announced date & time and for as much duration as mentioned above.</p> <p>j) All electronic bids submitted during the e-tender process shall be legally binding on the vendor. Any bid will be considered as the valid bid offered by that vendor and acceptance of the same by the Buyer will form a binding contract between Buyer and the Vendor for execution of supply.</p> <p>k) It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system.</p> <p>l) Bank reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof.</p> <p>m) No deviation of the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any vendor confirms his acceptance of terms & conditions for the tender.</p>
8	Any order resulting from this tender shall be governed by the terms and conditions mentioned therein.
9	No deviation to the technical and Financial terms & conditions are allowed.
10	The tender inviting authority has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
11	Vendors are requested to read the vendor guide and see the video in the page www.mstcecommerce.com/eprochome to familiarize them with the system before bidding.



D. Desired Specification of the Desktop computers and its peripherals :i) Specification for Desktop computers :-

Specification	Specification Name	Bid Requirement
Processor	Processor Make	Intel, AMD
	Processor Generation	11.0 Or higher
	Number of Cores per Processor	4, 6, 8 Or higher
	Processor Description	Intel Core i5, AMD Ryzen 5 Or higher
	Processor number	Intel Core i5 11400 or AMD Ryzen 5 4600G, equivalent or higher
	Cache (MB)	8.0 or higher
Chipset	Chipset series	Intel B,H series or AMD B, Pro series, equivalent or higher
	Chipset Number	Intel H370, Intel H410, Intel H510, Intel H470, Intel B365, Intel B460, Intel B 365, AMD B500, AMD PRO 500, AMD PRO 560, AMD PRO 565, AMD B500 equivalent or higher
Graphics	Graphics Type	Integrated/onboard
Operating System	Operating System (Factory Pre-Loaded)	Genuine Windows 10 Professional Edition (64-Bit) or higher, OS Build version 21H1 or higher as per Bank requirement. If Windows 11 professional is pre-installed, it can be downgraded to Windows 10 pro
	OS Certification	Machine specific Microsoft windows license key with certificate from Microsoft to be delivered at the time of delivery and installation
Memory	RAM Size (GB)	8 GB DDR4 2666MHz or higher
	Numbers of DIMM Slots	Minimum 2, (minimum 1 spare slot)
	RAM Expandability	32 GB or higher using spare slot
Storage	Type of Drives used to populate the Internal Bays	SATA SSD
	Capacity of SSD (GB)	512 GB or higher
Connectivity	Wireless Connectivity	Must not be available
	Number of Ethernet Ports	1, 10/100/1000 on board Integrated Gigabit Port
Ports	Number of USB ports	At least 8 ports (with minimum 4 nos. USB 3.0 or higher, and minimum 2 ports in front side.
	Other Ports	HDMI, VGA, Audio in, Audio out etc.
Cabinet	Cabinet Form Factor & Volume	Tower (13.1 to 26 Litres)
Power Supply	Power supply capacity	180 to 250 watt
	Power Efficiency	85% or above



Certifications	Certifications	BEE/Energy Star, ROHS Compliance
Input devices	Mouse	Wired, optical Scroll
	Keyboard	Wired, standard keyboard
Display	Display/Monitor Size (Inch)	21.5 Inch, or higher
	Monitor technology	TN or higher
	Monitor Resolution	1920 x 1080 or higher
	Certification	TCO 8.0, BIS or higher
	Ports	VGA
Warranty	On Site OEM Warranty (Year)	3 year onsite, comprehensive warranty

ii) Specification for Laptop Computers :-

Specification	Specification Name	Bid Requirement
Processor	Processor Make	Intel, AMD
	Processor Generation	11.0 Or higher
	Number of Cores per Processor	4, 6, 8 Or higher
	Processor Description	Intel Core i5, AMD Ryzen 5 Or higher
Construction	Chassis Material	Aluminum Alloy or High quality ABS with MIL Standard Certification or higher
Operating System	Operating System (Factory Pre-Loaded)	64bit Windows 10 Professional OR Windows 11 Professional
	OS Certification	Windows
Memory	RAM Size (GB)	8 GB DDR4 or higher
	Numbers of DIMM Slots	Minimum 2, (1 populate, 1 spare slot)
	RAM Expandability	16 GB or higher using spare slot
Storage	Type of Drives used to populate the Internal Bays	SSD
	Capacity of SSD (GB)	512 GB or higher
Connectivity	Wireless Connectivity	Wi-Fi 802.11b/g/n and Bluetooth or higher
	Number of Ethernet Ports	1, if not available USB adapter must be provided
Ports	Number of USB ports	At least 3 nos. USB 3.0 or above ports
	HDMI	1 nos.
Display	Display Size (Inch)	14 inch, non-touch, LED Full HD Backlit antiglare
	Display Resolution (Pixels)	1920x1080 Or higher



Miscellaneous	Optical Drive	Not required
	Availability of Webcam	Yes, HD
	Internal Speaker	Yes
	Headphone in, mic. out	Yes
	Keyboard type	Standard
	Pointing Device/Touchpad	Touchpad with multi-touch gestures enabled
	Carry Case	Yes, OEM make
	Type of Carry Case	Back pack
	Security Lock Slot	Kingston lock slot or similar
	Weight (Including Battery)	2.2 kilogram or lower
	Certifications	BIS, BEE/Energy Star, ROHS Compliance
Power	Battery Type	Integrated, Li-polymer, 42 watt or higher
	Battery Backup Time (Hours)	6.0 hours or higher
	On Site OEM Warranty (Year)	3 year onsite, comprehensive warranty (Including Battery and adapter)

iii) Specification for Passbook Printers :-

Printer Type	Passbook Printer
Cartridge Technology	Ribbon Cartridge
Printing Technology	Dot matrix
No. of Pins	24 pins or higher
Printable Column(Pitch)	94 @ 10dpi/112 @ 12dpi
Input Data Buffer (Kbyte)	128 Or higher
Print Speed in High Speed Draft Mode @10dpi (Characters per second)	520 or similar
Print Speed in Draft Mode @10dpi (Characters per second)	390.0 or similar
Print Speed in NLQ Mode @10dpi (Characters per second)	195.0 or similar
Print Speed in LQ Mode @10dpi (Characters per second)	130.0 or similar
Paper Path(Manual Insertion)	front in, front out / front in, rear out
Connection Interface	USB 2.0 or higher
Vertical and Horizontal Passbook Handling	Yes
Automatic Feed Gap Adjustment	Yes
Automatic Sheet Alignment	Yes
Automatic Print Head Adjustment	Yes
BIS Registration under CRS of Meity	Yes
BIS Registration no	To be provided
On site OEM warranty (Years)	3

iv) Specification for Laser Printers :-

Printer Type	Laser Printer
Cartridge Technology	'Composite Cartridge' or 'separate drum & Toner'
Printing Technology	Laser
Type of Printing	Mono
Paper Size	A4 / Legal
Print Speed per minute as per ISO/IEC 24734 in (A4) Size – Mono	25 or higher



Resolution (Dpi)	600x600
Memory (MB)	64 or higher
Duplexing Feature	Yes
Duplex Print Speed (IPM)	15 or higher
Network Connectivity	Yes
Network Interface	Ethernet 10/100
USB Port	Yes
Number of Main Paper Trays	1
Main Paper Tray Capacity	250
Bypass Tray Facility	Yes
Duty Cycle (No of Prints/month)	8000 or higher
BIS Registration under CRS of Meity	Yes
BIS Registration no	To be provided
Other Certifications Available	RoHS
On site OEM warranty (Years)	3

v) Specification for Flatbed scanners :-

Scanner Type	Flatbed
Scanner optical Sensor	CIS (Colour Contact Image Sensor)
Scanning Method	Fixed document and moving carriage
Light Source	LED
Optical Resolution	4800 dpi x 4800 dpi
Selectable Resolution	50 - 19200dpi
Pixel Depth	
Color	48-bit input, 24-bit output
Grayscale	16-bit input, 8-bit output
Black and White	16-bit input, 1-bit output
Scanner Speed	
Preview Speed	Approx. 9 sec
Colour A4, 300dpi	Approx. 10 sec
Colour 4x6, 300dpi	Approx. 5 sec
Maximum Document Size	A4 (216 x 297mm)
Scanner Buttons	4 buttons
Interface	USB 2.0 Hi-Speed
System Requirements ⁶	Windows 11/10/8/7
Power Supply	Supplied via USB port

E. Eligibility Criteria

The firms /companies fulfilling the following terms and conditions may submit their bids through online e-tendering portal <https://www.mstcecommerce.com/eprochome/aryabank>.

- 1) The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be 5 crore or above. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid.
- 2) OEM Turn over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be 40 crore. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid.



- 3) Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / PSB. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year.
- 4) It should have been registered with Tax Department for GST/PAN. Copies of their PAN/GST No. certificate should be submitted with Technical Bid.
- 5) The bidder should submit a certificate in support of ISO 9001 Certification.
- 6) The bidder should have a permanent office in Lucknow.
- 7) The bidder should not be black-listed from any reputed institution i.e. Banks, financial institutions, Govt. institutions / departments, RBI, NABARD etc. An undertaking in this regard must be submitted with the bid.
- 8) The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to submit undertaking to this effect with bid.
- 9) Not fulfilling any criteria listed in Eligibility criteria shall lead to disqualification and no further correspondence shall be entertained.

F. TERMS AND CONDITIONS

- 1) **Submission of Bid Security** :The EMD of Rs 10.00 lakh in the form of Bank guarantee in favour of "General Manager, IT Department, Aryavart Bank, Head Office, A 2/46, Vijay Khand, Gomti Nagar, Lucknow-226010" or Demand Draft/Banker's Cheque payable at Lucknow in favour of Aryavart Bank must be submitted in physical form at Bank's Office "Aryavart Bank, IT Department, Head Office-II, Ground Floor, Shalimar Titanium building, Vibhuti Khand, Gomti Nagar Lucknow-226010" before the last date of submission of technical bid.
*In case of submission of Bank guarantee, Bank guarantee should be remain valid for a period of forty-five days beyond the final bid validity period.
*"Start-up, Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organisation or the concerned Ministry or Department" are exempted for submission of EMDs, As per the latest guidelines issued by the ministries/Departments.
- 2) **Preference to Make in India products**: Preference shall be given as per the guidelines issued by the Department for promotion of industry and internal trade, Ministry of commerce notification no. P-45021/2/2017-PP (BE-II) dated 04th June 2020 followed by latest amendments/notification if any issued.
- 3) The mode of submission of tender is online only, tender submitted in any mode other than specified portal, will not be entertained by the Bank.
- 4) The purchase order can be issued by the Bank's regional offices, head office wherever required. The vendor should co-ordinated with the concerned office for Delivery and installation of the desktop computers. The delivery location is to be within Uttar Pradesh under Bank's service area at the time of issuance of the purchase order, the delivery and installation must be completed without extra cost. The payment also will be made by the concerned office of the Bank who has issued the purchase order on the basis of the delivery and installation report provided after necessary verification from the co-ordinating office of the Bank. Installation, Commissioning, Testing, Configuration (if any - whichever is applicable as per scope of supply) is to be carried out by OEM or OEM Certified resource or OEM authorised Reseller.



- 5) IT equipment shall be IPv6 ready from day one.
- 6) Malicious Code Certificate:
The seller should upload following certificate in the bid:-
 - (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
 - (i) Inhibit the desires and designed function of the equipment.
 - (ii) Cause physical damage to the user or equipment during the exploitation.
 - (iii) Tap information resident or transient in the equipment/network.
 - (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.
- 7) Non return of HDD/SSD: As per Buyer organization's Security Policy, Faulty HDD/SSD of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.
- 8) **OPTION CLAUSE:** Aryavart Bank reserves the right to freeze the price for the period of the one year from the date of the issuance of the first purchase order. Bank can also reserve the right to place the order in multiple lots, the maximum and minimum quantity of the any/all orders are not defined. The orders in any quantity during the contracted period must be at the contracted rates. Bidders are bound to accept the orders accordingly.
- 9) Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Bid specific Manufacturers Authorisation Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
- 10) Scope of supply (Bid price to include all cost components): Supply Installation Testing, Commissioning of Goods at the Regional office/Head office level and including all taxes, delivery, installation, other charges and 3 year onsite comprehensive warranty support.
- 11) Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in Lucknow, Uttar Pradesh, Vendor should provide prompt services at any location under the Bank's operational area.
- 12) Dedicated/toll Free Telephone No. for Service Support: BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 13) Escalation Matrix for Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 14) Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- 15) ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.
- 16) The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, BEE/Energy Star, ROHS Compliance certificates and other certificates as prescribed in the Product Specification given in the bid document.
- 17) Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation at any location falling in Bank's operational area. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
- 18) Over and above the normal Warranty terms, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. The comprehensive warranty shall be covering the following scope integration/configuration of CBS module and other equipment, with support for operating system software (Upload an undertaking



with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

- 19) Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
- 20) Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of Rupees 500/- per unit shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to reimburse the cost of such service / rectification to the Buyer.
- 21) Delay in delivery: Vendor has to deliver goods in 60 days but if the delivery is unduly delayed, a penalty of Rs. 100/- per day per unit will be imposed on and same will be deducted from the payment.
- 22) The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:
 - (i) Single order of at least 35% of estimated bid value; or
 - (ii) Two orders of at least 20% each of estimated bid value; or
 - (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion
- 23) For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
 - a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
 - b. Execution certificate by client with order value.
 - c. Any other document in support of order execution like Third Party Inspection release note, etc.
- 24) NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.
- 25) All items of the quoted item, "in case of desktop computer (i.e. CPU Unit, Monitor, Keyboard, Mouse etc.)" must be single-make only. Bidder to submit an undertaking to this regard with the bid.
- 26) Either the bidder on behalf of the OEM or OEM itself can bid but both cannot bid simultaneously for the same product in the same tender, else OEM can be disqualified for the participation if bid specific authorization issue. Bidder can be disqualified if bid specific authorization certificate is not presented.
- 27) If a bidder submit bid on behalf of the OEM, the same bidder shall not submit a bid on behalf of another OEM in the tender. Else all the bids of the bidder has been disqualified.
- 28) The successful bidder, must be enter into contract with the Bank and submit a performance bank guarantee for a period of 48 months, the claim period must be beyond 6 months from the expiry of the Bank guarantee. The product wise Bank guarantee amount to be submitted by the vendor are mentioned below :



Sr. No.	Item description	Bank Guarantee amount to be submitted
1	Desktop Computes	50,00,000.00
2	Laptop computer	5,00,000.00
3	Passbook printer	7,00,000.00
4	Laser Printer	4,00,000.00
5	Flatbed scanner	2,50,000.00

- 29) The lowest bidder will be evaluated on the basis of unit price quoted by the bidder.
- 30) The bank reserves its right to split the order in the ratio 60:40 in case L2 match the price quoted by L1 bidder. In case L2 denies to match L1 prices, the opportunity will be given to L3 and so on.
- 31) The amount to be quoted in figures as well as in words. In case there is any variance in these two rates, the amount; written in words shall be taken as final.
- 32) All alterations in the tender should be initiated by the authorized signatory. Over writing may invite disqualification of the tender.
- 33) The Bank has planned to procure computer desktops and its peripherals with an option to freeze the price for the next one year from the date of issuance of the first purchase order but the maximum and minimum quantity of the any/all orders are not defined. Bank may issue the purchase order in piecemeal.
- 34) In case of any dispute, the matter will be referred to the General Manager, Aryavart Bank. For litigation, if any arising thereof, the competent court (Lucknow) alone shall have jurisdiction.
- 35) Bank reserves the right to accept or reject any or all tender/s without assigning any reasons whatsoever and the said decision shall be final and binding upon the bidders.
- 36) The payment will be made after supply, installation of the Desktop computers and after receiving the Performance Bank Guarantee of requisite amount at head office.
- 37) No advance will be paid to any vendor during supply and installation of items.
- 38) The bid evaluation committee of Aryavart Bank shall conduct the evaluation on the basis of the submitted Technical Bid. However, Aryavart Bank may seek clarification on the information submitted by the bidder, if required.
- 39) The pre-bid meet is scheduled as mentioned above, all vendors are requested to attend the pre bid meeting and clarify all their doubts about the specifications and the job. No queries and doubts will be entertained after the pre bid meeting.
- 40) The duly completed tender proposals bids (as per the format given below) must be uploaded on online portal mentioned above on or before the last date of submission of tenders.
- 41) The tenders will be opened at Bank's Head office as mentioned above, when all concern may remain present.
- 42) The bank reserves the right to accept/reject any/all offers without assigning any reason whatsoever.
- 43) The Bank reserves its rights to split the order in the ratio specified above at its sole discretion.
- 44) The bank reserves the right to place order batch wise.
- 45) The Bank reserves the right to increase or decrease the quantity of item.

(Ajit Kumar Poddar)
General Manager



INFORMATION TO BE FURNISHED ALONGWITH THE PROPOSAL

1. Name of the Organization / Firm:

2. Address:

3. Year of establishment:

4. Status of the Firm:

a. (Whether company/firm/proprietor)

5. Name of Director/Partner/Proprietor

1.

2.

3.

4.

6. Whether registered with Registrar of Companies/ Registrar of Firms. If so, mention number and date.

7. Name and Address of Bankers:

8. Whether registered for Sales Tax purpose. If so, mention number and date

9. Mention permanent account Number.

10. If you are registered/empaneled/approved with any other organization/Dept. Banks etc.

Furnish their names, category and date of registration/empaneled.

11. Detailed description and value of supply done for banks during the **last 3 years only**. Rs. (in Lakhs)

Name of Institution	Period	Value of work done

(Enclose certificates/proofs in support of your claim)



12. Furnish the names of the organization & the responsible representatives who will be in position to certify about the quality as well as past performance of your organization

13. No. of Engineers, Technical Qualified Employee employed by the Firm:

Name	Designation	Qualification	Experience	Year with the Firm	Any other

14. Details of the Organization / Firm as per last three years audited Balance sheet(also attached copy of audited balance sheets)

Year	Total Turnover of the year (amt in Rs)	Annual Turnover	Audited Balance Sheet Attached
2019-20			
2020-21			
2021-22			

15. Name of Branch/Representative offices in Agra, Aligarh, Ayodhya, Bahraich, Banda, Barabanki, Chitrakoot, Etah, Farrukhabad, Firozabad, Hamirpur, Hardoi, Hathras, Jalaun, Kannauj, Kasganj, Lakhimpur, Lucknow, Mahoba, Mainpuri, Mathura, Mirzapur, Shravasti, Sitapur, Sonbhadra, and Unnao Districts.

SR. NO.	ADDRESS	NAME OF RESPONSIBLE PERSON	QUALIFICATION OF RESPONSIBLE PERSON

Place:

Signature of Proprietor/

Date:

Partner/Director

with

Seal



Annexure - A
PROPOSAL FORM (TECHNICAL PROPOSAL)
(To be attached with Technical Proposal)

Date:.....

To,

The General Manager
ARYAVART BANK,
Shalimar Corporate Park,
Opposite to Indira Gandhi Pratishthan
Gate no. 2, VibhutiKhand,
Gomti Nagar, Lucknow,
Pin- 226010, UP

Sir,

**Re: Request for Proposal for Procurement of Computers and its
peripherals**

Having examined the Proposal Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver Computers and its peripherals, in conformity with the said Proposal documents.

We undertake, if our Proposal is accepted, to deliver, install and commission the system in accordance with the delivery schedule specified in **Terms and Conditions of contract (TCC)**.

If our Proposal is accepted, we will obtain the guarantee of a bank for a sum equivalent to specified in the RFP document for the due performance of the Contract.

We agree to abide by the Proposal and the rates quoted therein.

Until a formal contract is prepared and executed, this Proposal, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely **"Prevention of Corruption Act 1988"**.

We understand that you are not bound to accept the lowest or any Proposal you may receive.

Dated this..... day of 2022.

(Signature)

(In the capacity of)

Duly authorized to sign Proposal for and on behalf of



Annexure – B - I
Technical specification (offered specification)
Desktop Computers
(To be attached with Technical Proposal)

Specification	Specification Name	Bid Requirement	Offered Specification
Make and Model	Make of the Desktop	-----	
	Model	-----	
Processor	Processor Make	Intel, AMD	
	Processor Generation	11.0 Or higher	
	Number of Cores per Processor	4, 6, 8 Or higher	
	Processor Description	Intel Core i5, AMD Ryzen 5 Or higher	
	Processor number	Intel Core i5 11400 or AMD Ryzen 5 4600G, equivalent or higher	
	Cache (MB)	8.0 or higher	
Chipset	Chipset series	Intel B,H series or AMD B, Pro series, equivalent or higher	
	Chipset Number	Intel H370, Intel H410, Intel H510, Intel H470, Intel B365, Intel B460, Intel B 365, AMD B500, AMD PRO 500, AMD PRO 560, AMD PRO 565, AMD B500 equivalent or higher	
Graphics	Graphics Type	Integrated/onboard	
Operating System	Operating System (Factory Pre-Loaded)	Genuine Windows 10 Professional Edition (64-Bit) or higher, OS Build version 21H1 or higher as per Bank requirement. If Windows 11 professional is pre-installed, it should be downgraded to Windows 10 pro	
	OS Certification	Machine specific Microsoft windows license key with certificate from Microsoft to be delivered at the time of delivery	
Memory	RAM Size (GB)	8 GB DDR4 2666MHz or higher	
	Numbers of DIMM Slots	Minimum 2, (minimum 1 spare slot)	
	RAM Expandability	32 GB or higher using spare slot	

Seal & Signature of the Bidder

Date:

Place:



Storage	Type of Drives used to populate the Internal Bays	SATA SSD	
	Capacity of SSD (GB)	512 GB or higher	
Connectivity	Wireless Connectivity	Must not be available	
	Number of Ethernet Ports	1, 10/100/1000 on board Integrated Gigabit Port	
Ports	Number of USB ports	At least 8 ports (with minimum 4 nos. USB 3.0 or higher, and minimum 2 ports in front side.	
	Other Ports	HDMI, VGA, Audio in, Audio out etc.	
Cabinet	Cabinet Form Factor & Volume	Tower (13.1 to 26 Litres)	
Power Supply	Power supply capacity	180 to 250 watt	
	Power Efficiency	85% or above	
Certifications	Certifications	BEE/Energy Star, ROHS Compliance	
Input devices	Mouse	Wired, optical Scroll	
	Keyboard	Wired, standard keyboard	
Display	Display/Monitor Size (Inch)	21.5 Inch, or higher	
	Monitor technology	TN or higher	
	Monitor Resolution	1920 x 1080 or higher	
	Certification	TCO 8.0, BIS or higher	
	Ports	VGA	
Warranty	On Site OEM Warranty (Year)	3 year onsite, comprehensive warranty	

Seal & Signature of the Bidder

Date:

Place:



Annexure – B - II
Technical specification (offered specification)
Laptop Computers
(To be attached with Technical Proposal)

Specification	Specification Name	Bid Requirement	Offered Specification
Make and Model	Make of the Item	-----	
	Model	-----	
Processor	Processor Make	Intel, AMD	
	Processor Generation	11.0 Or higher	
	Number of Cores per Processor	4, 6, 8 Or higher	
	Processor Description	Intel Core i5, AMD Ryzen 5 Or higher	
Construction	Chassis Material	Aluminum Alloy or High quality ABS with MIL Standard Certification or higher	
Operating System	Operating System (Factory Pre-Loaded)	64bit Windows 10 Professional OR Windows 11 Professional	
	OS Certification	Windows	
Memory	RAM Size (GB)	8 GB DDR4 or higher	
	Numbers of DIMM Slots	Minimum 2, (1 populate, 1 spare slot)	
	RAM Expandability	16 GB or higher using spare slot	
Storage	Type of Drives used to populate the Internal Bays	SSD	
	Capacity of SSD (GB)	512 GB or higher	
Connectivity	Wireless Connectivity	Wi-Fi 802.11b/g/n and Bluetooth or higher	
	Number of Ethernet Ports	1, if not available USB adapter must be provided	
Ports	Number of USB ports	At least 3 nos. USB 3.0 or above ports	
	HDMI	1 nos.	

Seal & Signature of the Bidder

Date:

Place:



Display	Display Size (Inch)	14 inch, non-touch, LED Full HD Backlit antiglare	
	Display Resolution (Pixels)	1920x1080 Or higher	
Miscellaneous	Optical Drive	Not required	
	Availability of Webcam	Yes, HD	
	Internal Speaker	Yes	
	Headphone in, mic. out	Yes	
	Keyboard type	Standard	
	Pointing Device/Touchpad	Touchpad with multi-touch gestures enabled	
	Carry Case	Yes, OEM make	
	Type of Carry Case	Back pack	
	Security Lock Slot	Kingston lock slot or similar	
	Weight (Including Battery)	2.2 kilogram or lower	
	Certifications	BIS, BEE/Energy Star, ROHS Compliance	
Power	Battery Type	Integrated, Li-polymer, 42 watt or higher	
	Battery Backup Time (Hours)	6.0 hours or higher	
	On Site OEM Warranty (Year)	3 year onsite, comprehensive warranty (Including Battery and adapter)	

Seal & Signature of the Bidder

Date:

Place:



Annexure – B - III
Technical specification (offered specification)
Passbook Printers
(To be attached with Technical Proposal)

Printer Type	Passbook Printer	Offered Specification
Make of the Printer	-----	
Model	-----	
Cartridge Technology	Ribbon Cartridge	
Printing Technology	Dot matrix	
No. of Pins	24 pins or higher	
Printable Column(Pitch)	94 @ 10cpi/112 @ 12cpi	
Input Data Buffer (Kbyte)	128 Or higher	
Print Speed in High Speed Draft Mode @10cpi (Characters per second)	520 or similar	
Print Speed in Draft Mode @10cpi (Characters per second)	390.0 or similar	
Print Speed in NLQ Mode @10cpi (Characters per second)	195.0 or similar	
Print Speed in LQ Mode @10cpi (Characters per second)	130.0 or similar	
Paper Path(Manual Insertion)	front in, front out / front in, rear out	
Connection Interface	USB 2.0 or higher	
Vertical and Horizontal Passbook Handling	Yes	
Automatic Feed Gap Adjustment	Yes	
Automatic Sheet Alignment	Yes	
Automatic Print Head Adjustment	Yes	
BIS Registration under CRS of Meity	Yes	
BIS Registration no	To be provided	
On site OEM warranty (Years)	3	

Seal & Signature of the Bidder

Date:

Place:



Annexure – B - IV
Technical specification (offered specification)
Laser Printers
(To be attached with Technical Proposal)

Printer Type	Laser Printer	Offered Specification
Make of the Printer	-----	
Model	-----	
Cartridge Technology	'Composite Cartridge' or 'separate drum & Toner'	
Printing Technology	Laser	
Type of Printing	Mono	
Paper Size	A4 / Legal	
Print Speed per minute as per ISO/IEC 24734 in (A4) Size – Mono	25 or higher	
Resolution (Dpi)	600x600	
Memory (MB)	64 or higher	
Duplexing Feature	Yes	
Duplex Print Speed (IPM)	15 or higher	
Network Connectivity	Yes	
Network Interface	Ethernet 10/100	
USB Port	Yes	
Number of Main Paper Trays	1	
Main Paper Tray Capacity	250	
Bypass Tray Facility	Yes	
Duty Cycle (No of Prints/month)	8000 or higher	
BIS Registration under CRS of Meity	Yes	
BIS Registration no	To be provided	
Other Certifications Available	RoHS	
On site OEM warranty (Years)	3	

Seal & Signature of the Bidder

Date:

Place:



Annexure – B - V
Technical specification (offered specification)
Flatbed Scanners
(To be attached with Technical Proposal)

Scanner Type	Flatbed	Offered Specification
Make of the Printer	-----	
Model	-----	
Scanner optical Sensor	CIS (Colour Contact Image Sensor)	
Scanning Method	Fixed document and moving carriage	
Light Source	LED	
Optical Resolution	4800 dpi x 4800 dpi	
Selectable Resolution	50 - 19200dpi	
Pixel Depth		
Color	48-bit input, 24-bit output	
Grayscale	16-bit input, 8-bit output	
Black and White	16-bit input, 1-bit output	
Scanner Speed		
Preview Speed	Approx. 9 sec	
Colour A4, 300dpi	Approx. 10 sec	
Colour 4x6, 300dpi	Approx. 5 sec	
Maximum Document Size	A4 (216 x 297mm)	
Scanner Buttons	4 buttons	
Interface	USB 2.0 Hi-Speed	
System Requirements ⁶	Windows 11/10/8/7	
Power Supply	Supplied via USB port	

Seal & Signature of the Bidder

Date:

Place:



Annexure - C

Price Bid for Proposed IT Hradware

	Particular	Price in numbers	Price in words
		All prices are including all taxes, Delivery, installation and 3 year onsite warranty support as per tender terms.	
1	Unit price of the offered Desktop computers		
2	Unit price of the offered Laptop computers		
3	Unit price of the offered Passbook printers		
4	Unit price of the offered Laser Printers		
5	Unit price of the offered flatbed Scanners		

To be submitted
Online through
MSTC e-
commerce portal

As per the clause mentioned in point number F.33 The Bank has planned to procure computer desktops and its peripherals with an option to freeze the price for the next one year from the date of issuance of the first purchase order but the maximum and minimum quantity of the any/all orders are not defined. Bank may issue the purchase order in piecemeal.

