



GRAMIN BANK OF ARYVART
A-2/46 VIAJY KHAND GOMATI NAGAR , LUCKNOW

Request for Proposal (RFP)
FOR
PROCUREMENT, INSTALLATION, COMMISSIONING,
MAINTENANCE/TECHNICAL SUPPORT
of
693 Micro ATMs

Ref: HO/FID/ AC/308

Date: 29.01.18



RFP for Procurement, Supply, Installation, and Commissioning & Maintenance/technical-support of Micro -ATM
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PART 1 : INVITATION TO BID

Gramin Bank of Arvavart has been implementing Financial Inclusion solution for last seven years. Multiple vendors have been engaged to implement the projects that are providing ICT based solution for the project. Biometric enrolment and authentication has been the most prominent mode of enrolment of customers and their authentication at BC outlets for carrying out transactions.

Bank is looking for the deployment of RD compliant biometric enabled Hand Held Devices (micro ATMs) as per micro ATM standards version 1.5.1 of IBA (Copy attached) or latest version compliant with a minimum of following capabilities/features:

- (i) Account enrolment- including finger print capturing, photograph Capturing, demographic data mag-Strip card, EMV/smart card capturing facility.
- (ii) Export of enrolment data to the server either in batch mode or in STP Mode, in encrypted form without retaining any record/data at the device (Micro ATM) level.
- (iii) Connecting to the server either through SIM Cards (GSM/CDMA) or through Internet data cards or through PSTN or through TCP/IP.
- (iv) Carrying out financial transactions like (but not limited to) Cash deposit, Cash withdrawals, Balance Enquiry, Fund Transfers and remittance transactions (inter Bank/Intra Bank) including but not limited to EBT payments.
- (v) Online transaction with local EMV/Smart Card authentication (inbuilt slot for EMV/Smart Card)
- (vi) Online transaction with central online authentication (either at Bank Server or at UIDAI-CIDR)
- (vii) Aadhar based transaction (AEPS)
- (viii) STQC certified
- (ix) Card present and Card not present transactions
- (x) Provided with Magnetic Swipe Card Reader.
- (xi) Provision for PIN based authentication.
- (xii) Requisite certification for Rupay Debit Card transactions.
- (xiii) Inbuilt device application supporting all the above capabilities/features and device application integrated with FI Gateway.

Bank will be deploying these devices anywhere in Uttar Pradesh (at all kind of locations Rural, Semi Urban, Urban) and vendor needs to provide for installation, commissioning, maintenance, repair, replacement support with well-defined uptime at all these places.

Bank has planned to procure 693 devices with an option to freeze the price for next one year and extend the order for more/less number of devices depending on the requirement and performance.

After technical evaluation (which will, in addition to other criteria as per specs, necessarily include successful demonstration of devices integrated with our FI gateway/s), Bank will select the vendor on L1 basis but keeps the option open to allocate the order to multiple vendors subject to:



- For queries and clarification regarding the RFP, please feel free to contact us on the above mentioned address or telephone number or e-mail ID at the contact details given below.
 - Please note that all the information desired needs to be provided. Incomplete information may lead to non-selection.
 - All Bids must be accompanied by Bid Security as specified in the Bid document.
 - A non-refundable bid amount of Rs.25,000/- (Rs. Twenty Five thousands only) to be paid by means of a demand draft / pay order favoring "Gramin Bank of Aryavart" payable at Lucknow (U.P). If the bid is downloaded from website, the cost of the bid may be paid along with the technical bid in a separate envelope.
- Bank reserves the right to change the dates mentioned below in the RFP, which will be communicated.

Date and Time of commencement Of inspection / sale of Bid Document	30.01.2018
Last date for requesting any clarification	05.02.2018
Date of Pre Bid Meeting	07.02.2018
Last Date and Time for Receipt of Bids at Gramin Bank of Aryavart Address as given below	15.02.2018
Date and Time of opening of Technical Bids	16.02.2018
Date and Time of opening of Price Bids / Reverse Auction	Will be advised separately
Contact Person	Shri – Ashutosh Chaubey, Senior Manager GRAMIN BANK OF ARYAVART, A 2/46 VIJAY KHAND ,GOMTI NAGAR,LUCKNOW-226010,UTTAR PRADESH. Mob-7388800791 Mail Id-Ho.fi@gba-rrb.com
Address for Communication and submission of bid	GRAMIN BANK OF ARYAVART, A 2/46 VIJAY KHAND ,GOMTI NAGAR,LUCKNOW-226010,UTTAR PRADESH.
Bid document availability	Bid Document can be downloaded from Bank's Website. (http://www.aryavart-rrb.com)



